

Court management and case management

NJA 25/08/2019

Justice Muhamed Mustaque

Judge High Court of Kerala

.Objectives

.Effectiveness, efficiency, quick disposal of cases
in accordance of law

.Master of court

.Command

.Respect

.Attitude

.flexibility

- .Control through the procedure
- .Focus on substantial justice
- .Every step should inspire that justice is aim
- .Pretrial stage
- .Classifying types of cases
- .One that may require trial
- .Settlement through the mediation

- .Victim oriented justice
- .Scope and focus
- .Trauma of victims in sexual offenses
- .Proactive role of judges
- .Rehabilitation

- .Rights of accused
- .Right to representation
- .Deprivation of livelihood to the family of the accused
- .Measures to protect the accused

- .Six sigmas in judicial process
- .Technique and tools for improvement
- .Six stigma concept comes from statistics
- .Coined by Smith of Motorola
- .To improve quality of out put

- Application of six sigma in judicial process
- Define, Measure, Analyze, Improve, & Control.
- Focus on litigant
- Understand his problem and best solution at earliest
- Manage process of law at pace with statistical counts of pending matters

.Kaizen

.Japanese business philosophy of continuous improvement of working practices, personal efficiency, etc.

.Personal discipline

.Orderliness and cleanliness

.Team work

.Quality circles

.Suggestions for improvement

- .Building interpersonal skills
- .Active listening
- .Building relationship to create conducive environment
- .Leadership
- .Motivation
- .Positive outlook
- .Patience
- .Acknowledge others expertise
- .Open to criticism
- .Show real interest in colleagues and staffs
- .Be assertive of your views

THANK YOU